

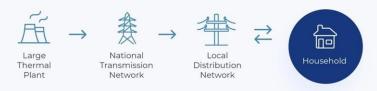
### **OVO'S JOURNEY**



### The Energy Transition

An opportunity for customers to sit at the heart of the energy system

### Now: centralised energy generation model



In Future: distributed energy generation and demand model





# V2G will become widespread within this decade

- Domestic V2G could save the UK energy system £3.5bn per year
- Ultimate customer asset mobility and energy

#### Other benefits of V2G include:

- Battery management
- Managing fleet power supply
- Off-grid resilience





## The OVO V2G project in brief

### Project Partners







### **Project Funding**







OVO was the lead partner in a 36 month real world demonstrator to develop and deploy 300-400 V2G chargers with OVO customers.

#### **Key Achievements:**

- ✓ Bespoke V2G hardware developed and manufactured
- √ User & installer apps developed
- √ Bespoke V2G tariff proposition launched
- ✓ Onboarded >330 customers
- ✓ Analysed half hourly data from charger fleet over > 12 months
- ✓ Insights collected from V2G customers

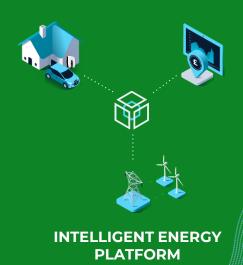
### **OUR V2G OFFERING**



THE CUSTOMER PROPOSITION



**V2G DEVICE** 





# OVO V2G project in numbers



Average customer saving per year



Proportion of fleet exporting during Supply Margin Notice event, 6th Jan 2021



Total energy exported to the grid



Free miles driven by V2G customers



### **KEY CHALLENGES OVERCOME**

### Challenge





Hardware cost £15k+ (and was oversized)



Building the OVO/Indra V2G charger in-house and at scale led to significant cost-down in the tech and a huge reduction in unit size



Finding a commercial model that works for everyone (solar / not)



OVO's proposition ensures customers are fairly compensated for their V2G activity; some customers make up to £700/year



Back-and-forth often required with DNO at install



DNO's are now much more familiar with V2G, e.g. a single form for all EVSE installs including V2G is to be released by UKPN



User recruitment from small pool of LEAF drivers challenging



Collaboration with Nissan marketing team unblocked us for Sciurus, but CCS V2G is needed in the long-term!



CHAdeMO standard not fully developed for V2G



Went through extensive CHAdeMo compatibility testing to build firmware that works with all LEAF and E-NV200 versions

# Customer recruitment was helped by hype on social media

Healthy customer demand for V2G units on facebook groups & forums



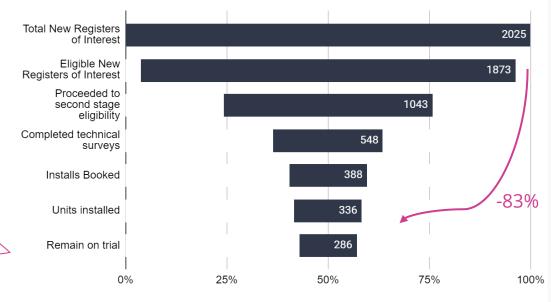




# ... but the journey to a V2G install is complex...and expensive

The main reasons for customers leaving the trial were Change of Tenancy and getting new EVs (30%) not compatible with V2G (28%) One in six leads made it through to install

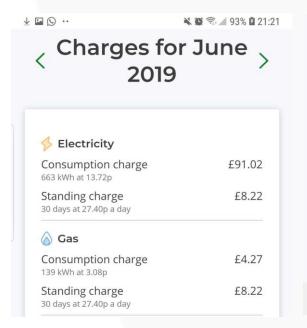
#### OVO V2G Project Customer Funnel

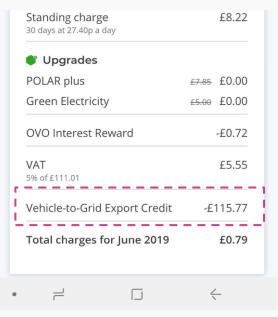




# What was it like to be an OVO V2G customer?

- ✓ Paid 33.7p/kWh for exports from smart meter
- ✓ Average customer saved £420/year







## The OVO V2G app

- √ Set ready-by time
- √ Set max / min charge levels desired
- √ View live device status & history









# Intensive in-life support was required

A	В	С	D	E	F	G	Н
			Price		% EV Consumption		Cost of Home Energy
	Octopus Go	Onpeak	£0.14	90%	20%		£528.12
		Offpeak	£0.05	10%	80%		
		Standing Charg	£73.24				
	Bulb (Region C	Onneak	0.13587	100%	100%		£536.69
	Daily (region o	Standing Charg			10070		2000.00
			£0.204				
	OVO V2G NEW	Onpeak	£0.18	100%	100%		£722.06
		Standing Charg	£105.08				
		V2C Export Pot	60.20				

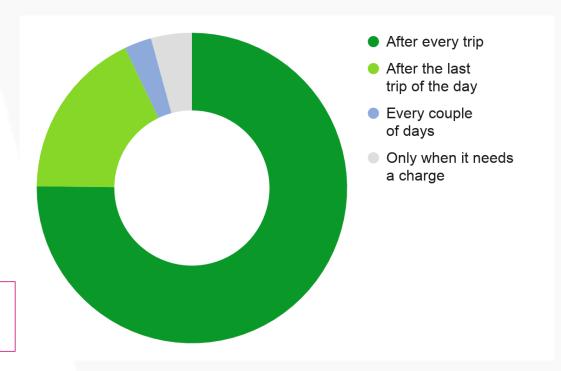
- ✓ Most customers called customer support during the project - ⅓ of these were for issues around install
- ✓ Common issues included: charger not meeting customer preferences, network connectivity, customer app queries...
- ✓ ...but sometimes, customers just had questions and feedback

Many customers made their own spreadsheets to keep track of their savings!



# There was strong engagement from customers

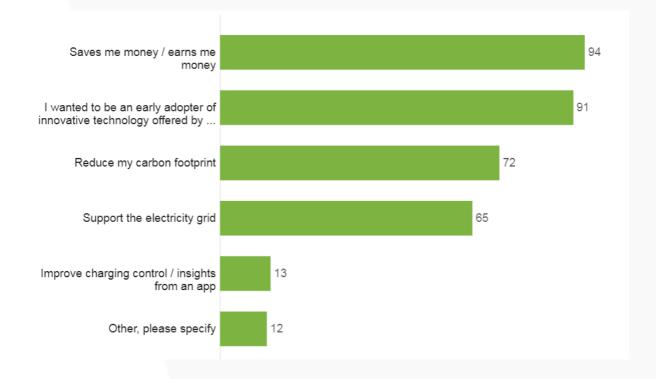
There are new posts every day in the OVO V2G Facebook group discussing the technology and proposition





# Customer insights: reasons for getting V2G

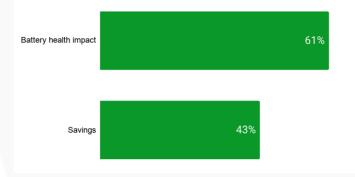
What were your main motivations for joining the V2G trial? Pick top 3. (N = 119)



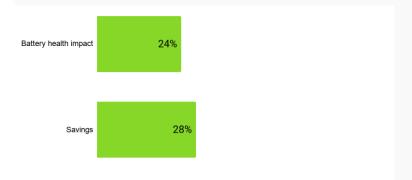


# Customer's concerns about V2G have reduced through the trial

Before trial, what concerns did you have about getting the V2G charger? (N = 119)



What concerns do you have about the V2G charger now?





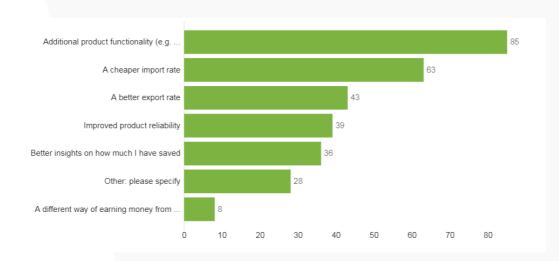
### **Customer** satisfaction



% of V2G customers satisfied with their charger

What are the main ways V2G could be improved for you?

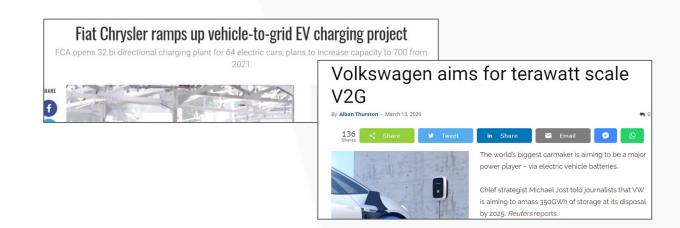
Customers want the product to do more for them, e.g. optimise for solar or 'black start'





### V2G at OVO: what's next

- Utility and OEM partnerships
- Global reach
- Commercial readiness









### Sciurus Webinar

Design, certification and manufacture of a world first domestic V2G (20 min)

Mike Schooling

Founder and CTO - Indra

March 2021





### Introduction to Indra

**NET ZERO** means the transition from internal combustion cars to 100% electric vehicles by 2030, not just upending the way we think about mobility but requiring the total transformation of the way the power system is operated if we are to keep the lights on.

### **OUR PRODUCTS** enable fast and intelligent charging of electric vehicles, delivering zero carbon mobility whilst at the same time following price signals and instructions to charge cars at the cheapest and/or most manageable times of day.

**OUR VISION** is to deliver a world of net zero transportation, enabled through Indra's innovation and intelligent charging technology.



### Introduction to Indra





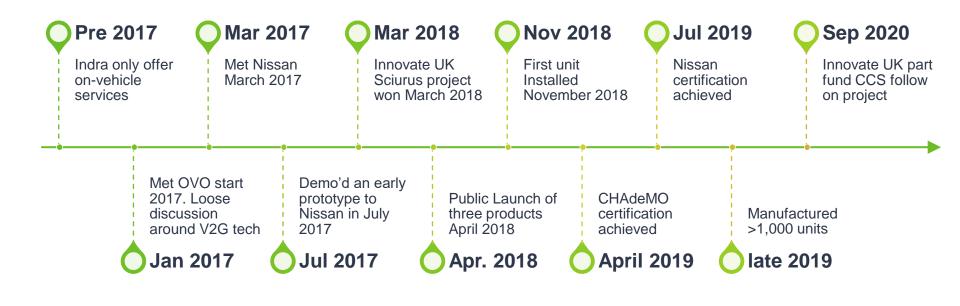




Team of

### **Our V2G Journey**

Team of

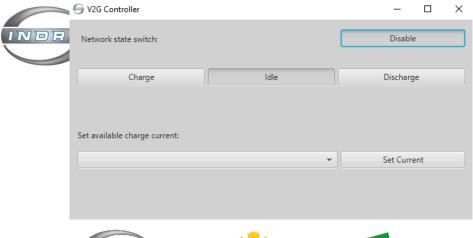


Team of 40+



Mid 2017

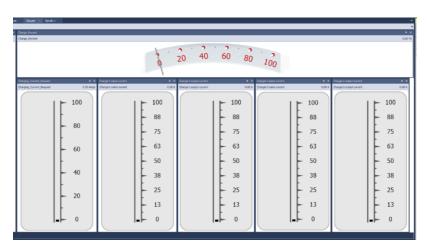
















## Development of V2G Hardware

- When we started in 2017...
  - Crane a unit onto a concrete pad!
  - >£15,000 unit cost

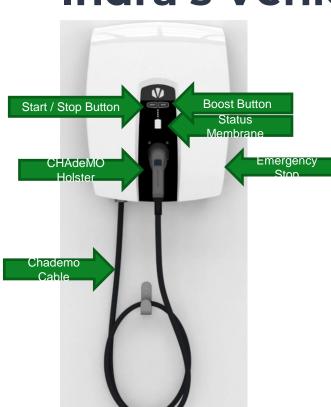




- ▶ By late 2018...
  - One man lift onto a wall bracket
  - ► <£2,500 unit cost



### Indra's Vehicle to Grid

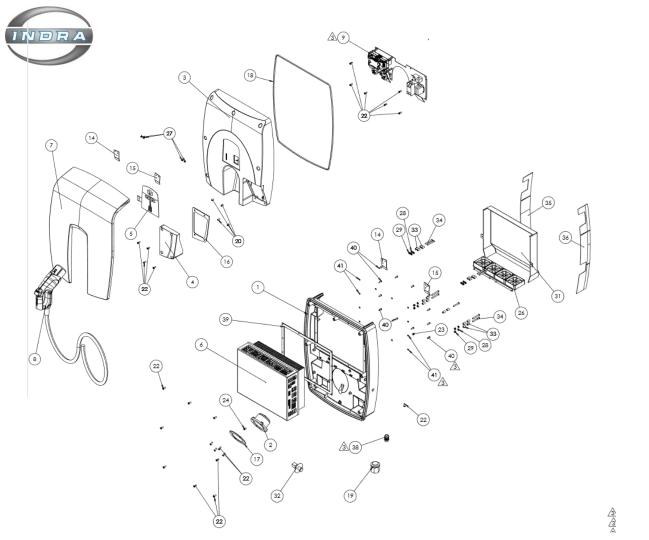


The INDRA Vehicle-to-Grid is a mode 4, V2H (CHAdeMO) certified, 'smart', grid tied bidirectional electric vehicle charging solution at up to 7.5kW.

The world's first bi-directional domestic charging solution. Designed and manufactured by Indra in Malvern, UK

#### **Technical Specifications**

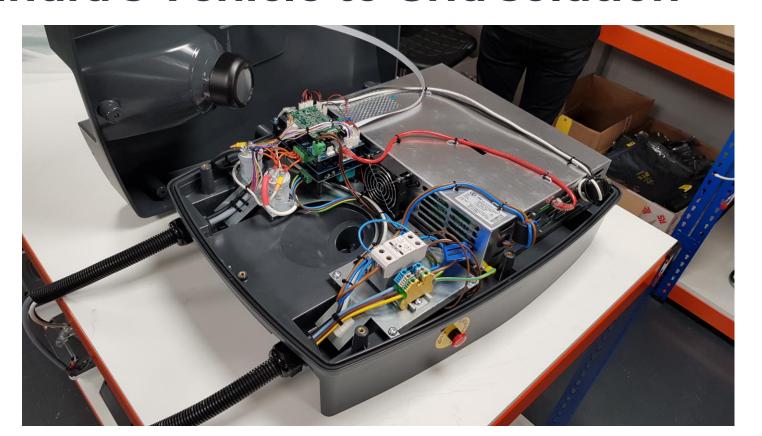
- CHAdeMO vehicle connection
- 6kW nominal Charge
- 6kW nominal Discharge
- UK residential (240V, 50Hz, single phase)
- Local smart charging
- Remote control using charging operator control platform
- Dimensions 520mm x 210mm x 690mm
- IP65 protection rating







### Indra's Vehicle to Grid solution





### **Development of V2G Hardware**

- How did we reduce cost by <u>six</u> times!?
  - Use of Silicon Carbide in power electronics
    - Lighter
    - More efficient
    - Less waste heat (reduced cooling requirement)
    - Fewer heavy copper components
  - Design for manufacture
    - Build time reduced
  - Injection moulded plastics
  - Reduced power level from 10kW to 7.5kW (6kW with LEAF)
    - In line with existing charging speeds
    - In line with DNO approval
  - Economy of scale



### The Challenges

- Hardware design frozen in late 2018
- Software updated over the air since. Typically quarterly
- Vehicle / CHAdeMO certification
- CE Certification
- DNOs...
- Grid Code changes G59/G83 to G98, G99, G100
- Install regulation changes
- Vehicle changes (40kWh LEAF)
- VPP (Kaluza) integration
- Scale production



# Where else is the charger installed?

- Australia
- Taiwan
- Jersey
- Various Innovation projects in UK and Europe
- Private UK residences
- UK businesses



## What's next for Indra and V2G?

- CCS
- New optimisations
- Updated electronics
- Higher power, 3 phase and commercial variants.
- Smaller form factor



### CCS

- CCS is now the de-facto charging standard for Europe
  But not the best...
- Development project well underway 15118-20 standards delayed
- considerably
  - Originally promised draft in March 2020
  - No test/certification path
  - Still waiting for draft!....
  - Still awaiting compatible vehicles
- More vehicle partners sought







### **New Optimisations**

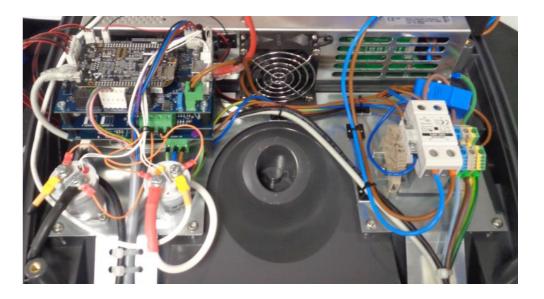
V2X encompasses the following technologies and optimisations. Other than islanded, the hardware can be identical.

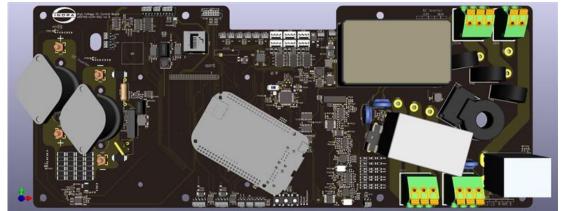
- V2G Grid tied hardware optimised by a virtual power plant (VPP) or aggregator. Often taking price and/or carbon feeds but also useful for trading, arbitrage, response services etc.
- V2H Grid tied but optimised for local use e.g. home solar storage (export match), load matching, time of use, etc.
- V2H2G grid tied and optimised for V2H but with some V2G services made available to a VPP/Aggregator within constraints set by the user.
   \*This is not incidental use of a V2G system within the house\*
- V2B Grid tied but optimised for a building or infrastructure (business, hospital, train station, etc). May be optimised by a local third part management system or integrated sensors.
- Islanded not permanently grid connected, often implemented alongside V2G/V2H with additional controls to provide energy to the property in an outage for backup purposes.



# **Updated Electronics**

- Improve reliability
- More testable
- Reduce costs
- Reduce build time
- Support new installation regs
- Support 3 phase
- Support CCS
- Support new markets





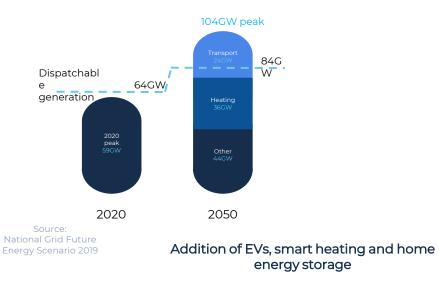


#### Thanks!





# **PEAK THREAT**REQUIRES MITIGATION

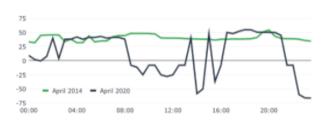


CENEX 2021 40

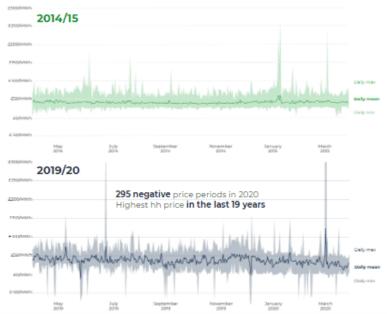
### **INCREASING RENEWABLE PENETRATION** IS CHANGING THE WAY THE **GRID** OPERATES

#### Growth in renewables

#### Drives price volatility (£/MWh)

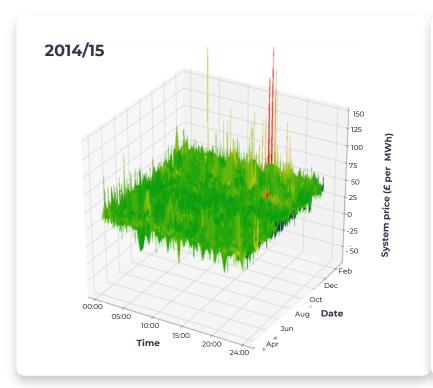


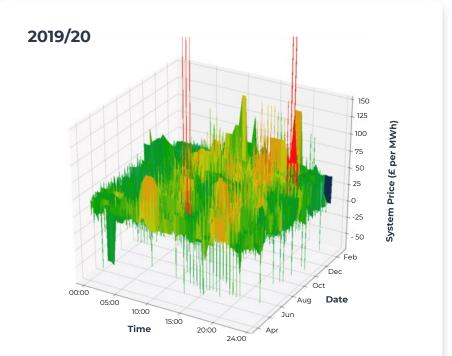
#### Wholesale price volatility increase



CENEX 2021 41

#### INTELLIGENT ENERGY PLATFORM





CENEX 2021 42



#### FLEXIBILITY WILL SAVE UP TO £7BN A YEAR IN THE UK ALONE

Summary of starting assumptions for the baseline assumptions:



#### **Burning Platform**

200g / kWh 3m EVs

4m electrically heated homes



#### Stepping Stone

50g / kWh 17m EVs

12m electrically heated homes



#### **Future Survival**

25g/kWh

25m EVs 21m electrically heated homes

-£6.9BN









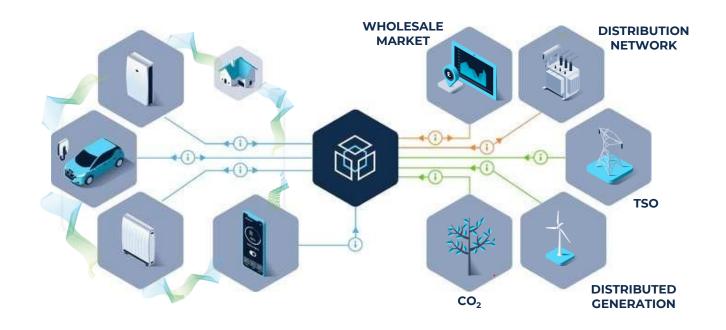






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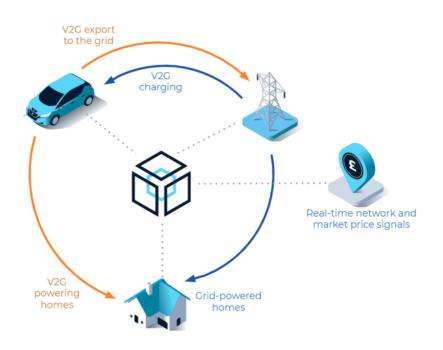
#### THE FLEXIBILITY OFFERING





47

## **V2G ON THE**KALUZA PLATFORM

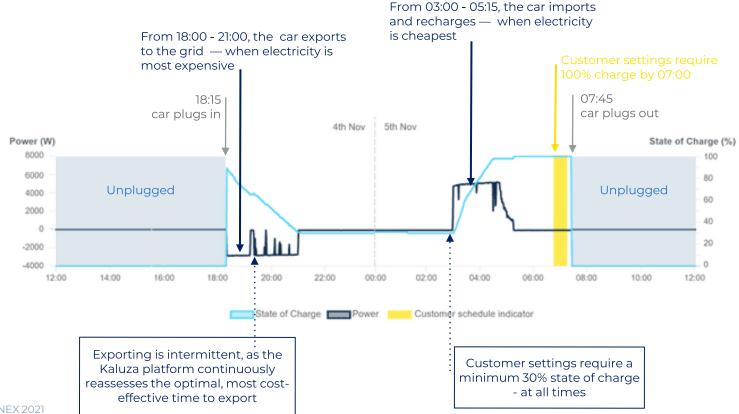


**Kaluza** takes real-time network and market price signals to optimise EV charging and discharging using machine learning algorithms.

Decisions are updated on a minute-by-minute basis, continually optimising the charging path.



#### 24 HOURS AS A V2G CHARGER



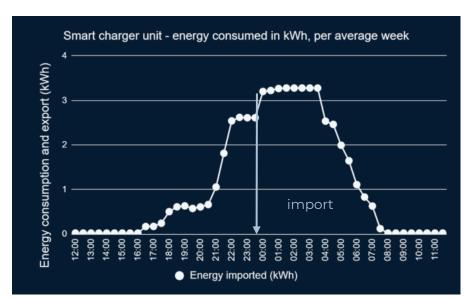




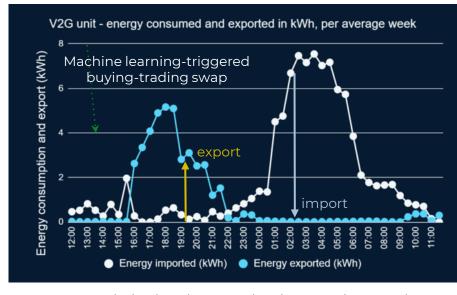


# OPTIMISING TIMES OF ENERGY IMPORT AND EXPORT CREATES VALUE

Kaluza-optimised energy consumption for a Smart charger and V2G - over an average week.



Smart chargers are optimised to charge at the cheapest times in the day



V2Gs are optimised to charge at the cheapest times, and export at the most profitable times

#### **V2G VS SMART CHARGING**

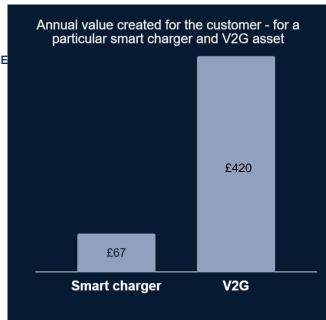


CONSIDERING A V2G AND SMART CHARGER, WITH SIMILAR NE ENERGY IMPORT:

V2G: ~2.8 MWH

SMART CHARGER: ~2.9 MWH

NOTE: VALUE FOR IMBALANCE PRICE TRADING ONLY, NO ANCILLARY SERVICES REVENUES INCLUDED



\* Value delivered for specific devices, with similar consumption profiles - neither is indicative of the maximum value attainable from either device type









#### **Customer insights**



- The average customer imports 11.36 kWh and exports 6.77 kWh per day
- Customers plug-in to charge on average 18 times per month
- 319 V2G connected EVs offer 0.38 MW of capacity to support the grid at peak times
- Avg. customer earns £60/month and with some earning up to £130/month

**CENEX 2021** 

**Revenue** from V2G is close to £300 for many customers, and will increase with growing price volatility and market access

Kaluza Analysis

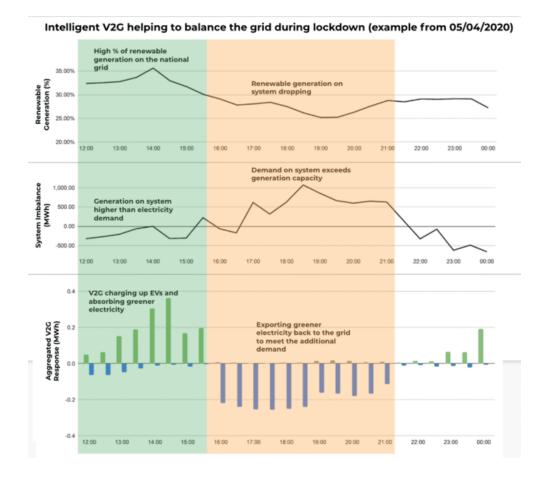


V2G Value Modelling Based on Project Data

# V2G helped to balance the grid over lockdown

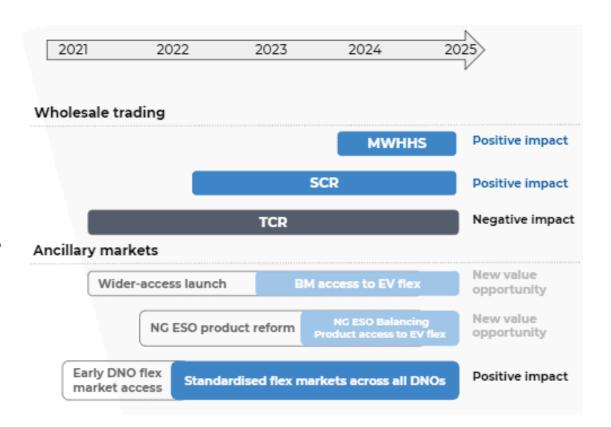
Increases in V2G portfolio availability were observed across the day as more people were working from home.

As a result, on some days we saw increases of **up to 30% in available flexible capacity** from the V2G portfolio compared with pre-lockdown portfolio availability patterns.



# Significant new revenue streams for V2G will become available from 2022-2023

Policy & Regulation Change Timeline



# Q&A



V2G from an OEM perspective

**Nissan Intelligent Mobility** 

#### **V2G** supporting the switch to EV and decarbonisation

- A key component of the residential electrical ecosystem
- A clear manifestation to consumers and business of the benefits of merging the electrical ecosystem and e-Mobility
- Driver of personal net zero and self sufficiency
- Will support EV take up through reduced TCO
- V2G related battery life/management improvement up to 9%, supporting case for improved RV and lower leasing costs\*
- Should reduce grid upgrade cost impact on consumers energy bills over the long term



#### V2G an OEM brand differentiator







INTELLIGENT **POWER** 

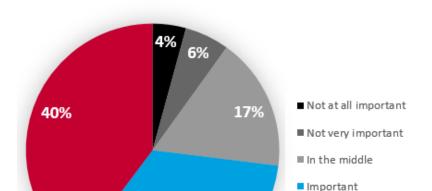


INTELLIGENT INTEGRATION

- A key pillar in Nissan's Intelligent Mobility Intelligent Integration positioning
- Until V2G is ubiquitous, it is a strong brand differentiator for Nissan
- V2G even when widely available will still bring EV OEMs
  - Reputable expertise
  - Sustainability credentials
  - Enhanced loyalty mix

#### V2G an OEM brand differentiator

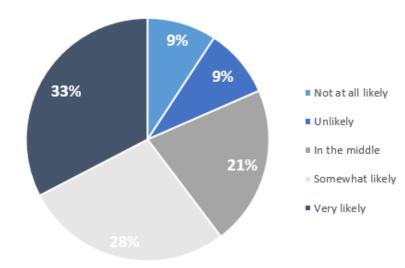
How important is it for you that your next EV purchase is V2G-capable?



33%

■ Highly Important

If Nissan continues to be the only car manufacturer with fully electric V2G-enabled vehicles in the UK, how likely is it that your next EV purchase will be a Nissan EV?



Source: Sciurus triaist survey 2020

#### The short term challenges facing V2G

- ROI business cases exist in residential and fleet, but are weak
- Complexities around sharing benefits aggregators, OEMs and end users
- Offerings devised through the lens of total account profitability; multiple product take up, enhanced customer loyalty, the halo of sustainability as well as arbitrage and grid revenues
- Grid services and the flexibility markets are evolving, DNO morphing to DSO but the grid revenue stack not yet aligned to optimise
   V2G
- Area bias energy consumption patterns and differing levels of network stress, caused by Renewables penetration etc
- A nascent market, with low volume manufacturing thus expensive hardware at a time when uni-directional charging equipment is a long way down the cost reduction curve





#### **Accelerating rollout will therefore require**

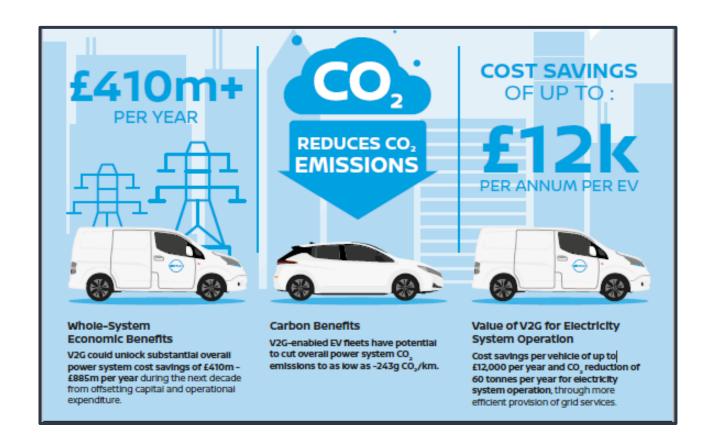
- An improved grid revenue stack providing £700- £1200 per annum per charger
- A support mechanism that can provide consistent end user benefit across all UK
- Hardware and installation grants to minimise the cost differential between V2G and uni- directional kit, to help build market volume and to support ROI
- Reduced DNO costs A fast track G99 approval process, and policy agreement on type testing by hardware model rather than by site basis
- P379 Meter splitting introduce this market adjustment to facilitate end user recruitment



#### Supporting Dealerships, the human face of brands, on the journey to 100% EV sales

- Mass EV adoption will change dealership business revenue models
- EV are forecast to erode traditional aftersales and service revenues which need replacing
- V2G and the eco-system should be able to do some of this
  - Hardware sales and installation
  - Trail income from energy / grid services
  - Consultancy
  - Reasons to visit / enduring relationships
- V2G should support effective site power management and electricity cost minimisation, and
- Offset charger installations and grid connection costs

















# Trial Insights: Findings From 300 Domestic V2G Units in 2020

#### Greg Payne

Modelling & Simulation Lead















## Introduction to Analysis

Data from each V2G unit on the trial has been collected and analysed. Results from an online survey of participants was incorporated. Data collected was run in our in-house model. The importance of V2G customer archetypes was assessed.

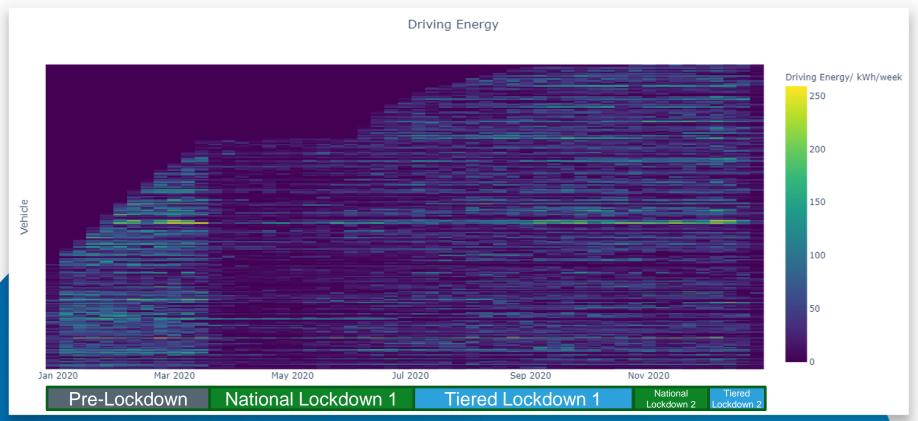


























### **Plug-in Availability During Trial**



Typical Domestic EV Plug-in Availability:

30%-40%



Trial Plug-in Availability:

56%



Lockdown Plug-in Availability:

70%



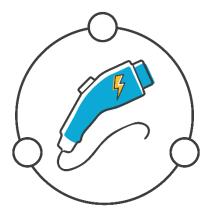






# **Participant Survey**

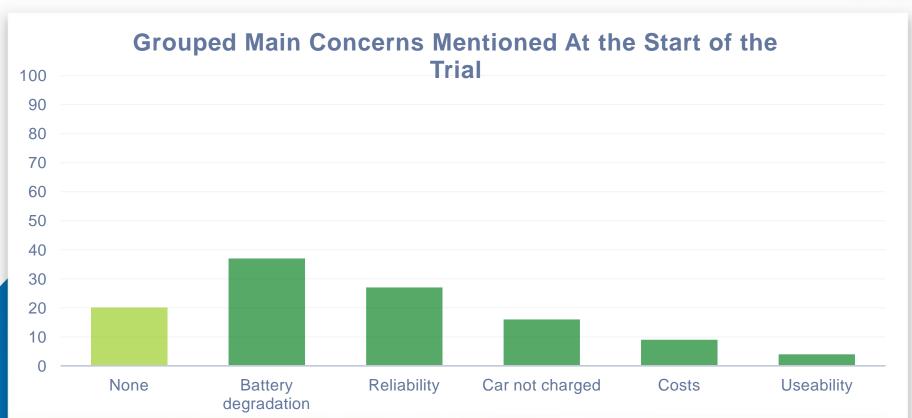
Survey sent out during summer of 2020 Collected information on participants, how they used their EV and chargepoint 145 participants responded







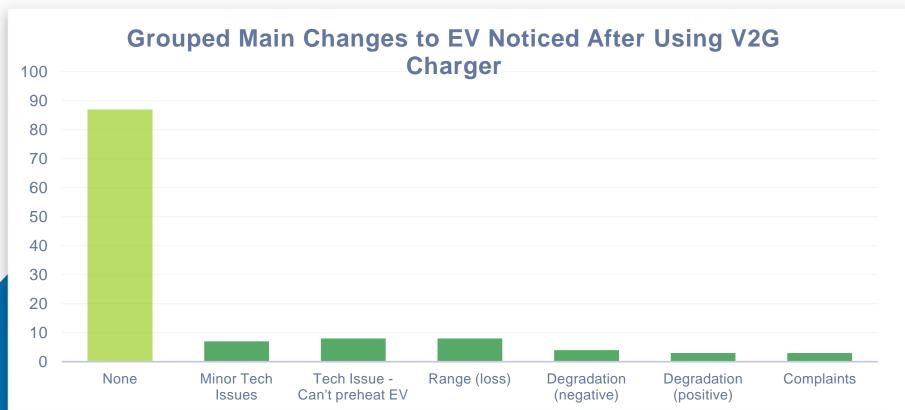












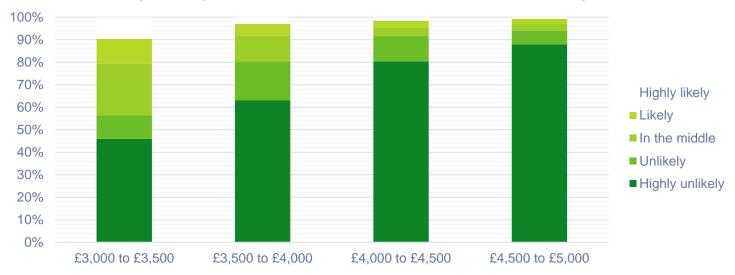






#### **Purchase Cost of V2G is Still Too High**

How likely are you to purchase the V2G charger at the following prices (inclusive of hardware, installation and VAT)?











# **Modelling from Trial Data**



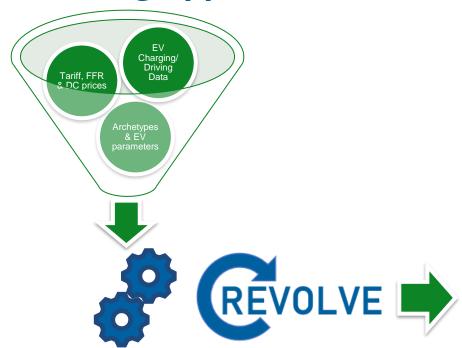








## **Modelling Approach**



## Optimised Charging Schedules & Grid Service Participation





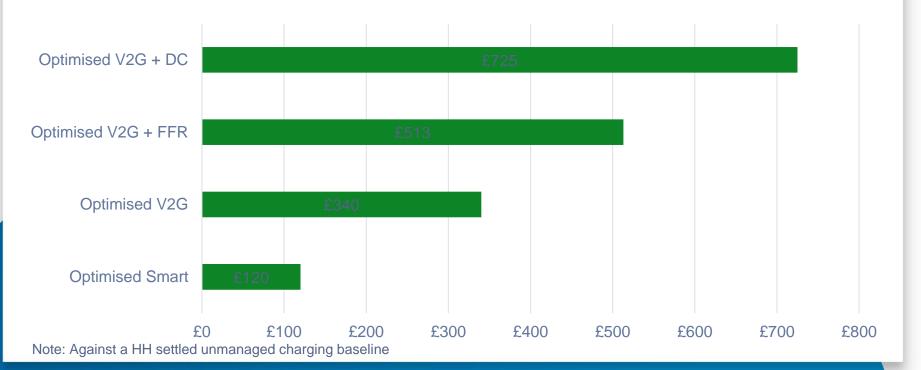










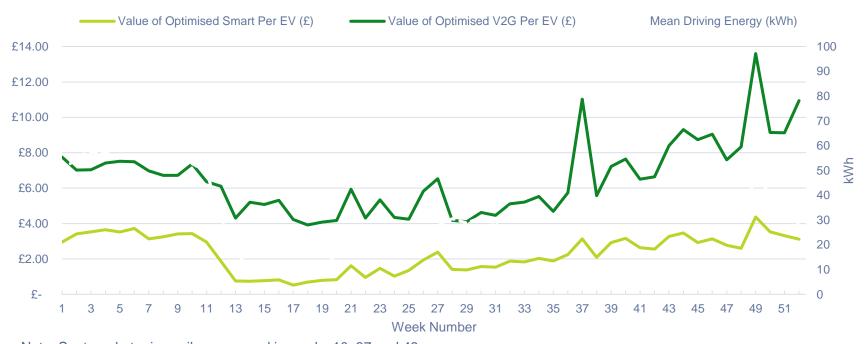








## **Weekly Value of Optimisation During 2020**



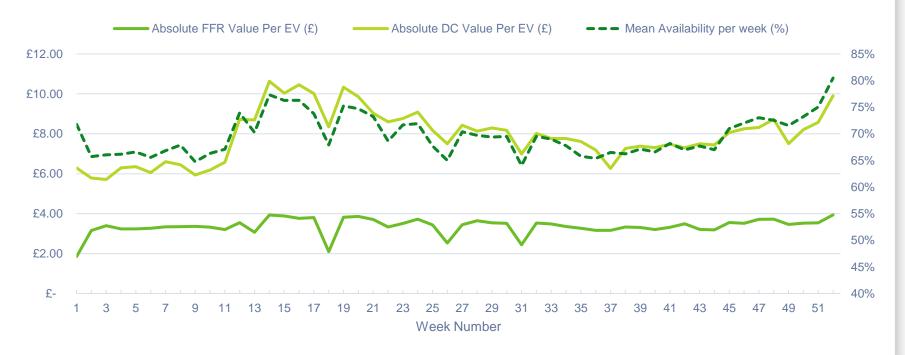
Note: Spot market price spikes occurred in weeks 10, 37 and 49







## **Weekly Value of Grid Services During 2020**





### **Future Changes To Revenue**

- Targeted Charging Review will remove time of use based TNUoS charges in April 2022
- DUoS export rates for domestic premises will become shaped from April 2021
- The Net Impact: ~ 50% reduction in tariff optimisation income for V2G



• However, emerging balancing services (e.g. DC),4 and wider access to the Balancing Mechanism could form additional income.



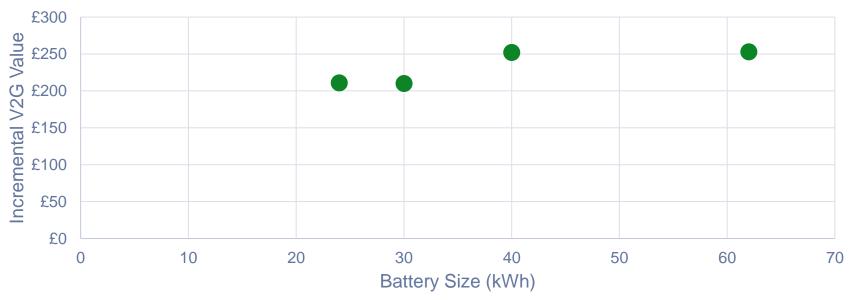






#### **Does Size Matter?**





Note: Incremental V2G value is the value of the V2G optimisation above the Smart







## **Domestic V2G Archetypes**

Cenex previously produced a portfolio of V2G customer archetypes.
See our public report "Understanding the True Value of V2G" 2019.



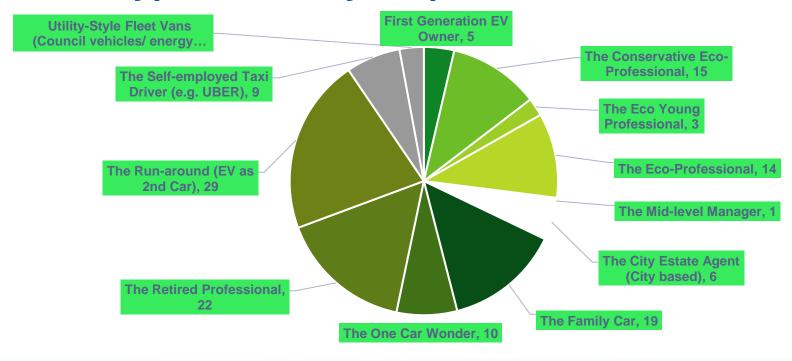
#### **First Generation EV Owner** This is someone in their 50's or 60's who is an early adopter of technology. They already have PV on their home, and now an off-street V2G charger. They are very energy conscious and would like to maximise battery life. The car is an early EV, used for commuting in the day but spends most of the rest of the time plugged in at home. **Technology Progression** (ev Information BEV -V2G Location: Home PHEV -No. of EVs using charge point: 1 N/A 2020 2030 2040 V2G Availability: 40-60% Potential no. in the UK: 1k-10k **Primary User** Usage 40-60 Parking Pattern: Predictable Age Range: Varied Short/Medium Income Bracket: Type of trips: Employed Employment Status: %age of plugged-in time used for 20-40% Owned charging: Vehicle Ownership Type: Battery Life Conservation Charging Location: Mostly at this location Environmenta Location Primary Motivation: Vehicle Building ownership type: Owner Small Battery Size: On-site renewables: Midsize car Type of vehicle: Parking Location: Varied







## **Archetypes of Survey Respondents**









## **Value of Archetype for Smart Charging**



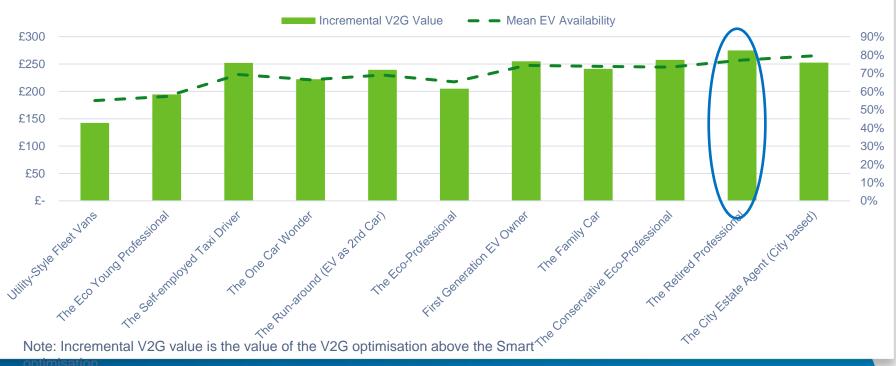








## **Value of Archetypes for V2G**









## **Final Thoughts**

In the trial we demonstrated significant plug-in behaviour change, and alleviated the majority of participants concerns.

In the future reductions in V2G hardware costs need to continue, and additional revenue streams sought to mitigate impact of TCR

To make the most of domestic V2G, propositions should target the right customer archetype with a sufficiently sized EV battery, using a solution that is able to capture value from grid or balancing services and wholesale price spikes.



# Project Sciurus: Achievements from the world's largest V2G trial





Simple customer proposition

Platform to aggregate and optimise V2G units



























## Thank you for listening

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Modelling & Simulation Lead

